

## **Case Study 1**

### **Accessibility**

Your careers service is on the second floor of a listed building, which does not contain a lift. The service includes a reception area, several meeting/interview rooms and a reference library which also includes a couple of computers.

Student A is a wheelchair user

Student B has a visual impairment and requires material in 16 point

Student C has a hearing impairment and uses British Sign Language

What adjustments can you make to the service you provide to ensure that it meets the requirements of each of these students?

## **Case Study 2**

### **Confidentiality and Disclosure**

During a careers interview, a student mentions to you that she has dyslexia. She did not disclose this when she arrived at the University as she had hoped that she could cope without any additional support. She now feels that her grades are being affected.

What would your advice be to this student with respect to disclosing to the University?

What steps might you take to support / assist this student?

What steps might you take if she states that she wants the information she has given you to remain confidential?

What advice might you give her with respect to career choice and disclosure to potential employers?

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